

**From:** Jose Gonzalez  
**To:** ["Nishith Dhandha"](#)  
**Cc:** ["Lawrence Lin"](#); ["Joseph Gallegos"](#); ["Rena Leddy"](#); ["Jasmine Ramos"](#)  
**Subject:** RE: FW: Wausau Tiles: Delivery Confirmation  
**Date:** Monday, April 24, 2017 12:12:00 PM  
**Attachments:** [image001.png](#)

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Thanks Nishith

Good to know

**From:** Nishith Dhandha [mailto:[nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)]  
**Sent:** Monday, April 24, 2017 7:43 AM  
**To:** Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>  
**Cc:** Lawrence Lin <[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)>; Joseph Gallegos <[joseph.gallegos@lacity.org](mailto:joseph.gallegos@lacity.org)>; Rena Leddy <[rena@fashiondistrict.org](mailto:rena@fashiondistrict.org)>; Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>  
**Subject:** Re: FW: Wausau Tiles: Delivery Confirmation

Yes, I spoke with Joe. He said the pallet was not damaged. The broken tiles were not the result of poor handling so chances are that if the tiles were undamaged at time of shipping the remainder are likely undamaged.

On Fri, Apr 21, 2017 at 9:31 AM, Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)> wrote:

Nishith,

Did Joe provide any further update on the condition of the pallets (requested below)?

**From:** Nishith Dhandha [mailto:[nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)]  
**Sent:** Wednesday, April 19, 2017 2:25 PM  
**To:** Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>  
**Cc:** Lawrence Lin <[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)>; Joseph Gallegos <[joseph.gallegos@lacity.org](mailto:joseph.gallegos@lacity.org)>; Rena Leddy <[rena@fashiondistrict.org](mailto:rena@fashiondistrict.org)>; Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>  
**Subject:** Re: FW: Wausau Tiles: Delivery Confirmation

Based on the fact that 90 tiles were paid for and not including the 3 damaged tiles, the project potentially has 100 undamaged tiles. I believe that should be fine with the caveat in your response to Wasau that at the time of unpacking if the total number of undamaged tiles dips below 90 that we would expect Wasau to provide and ship the deficit amount at no charge.

Joe-can you verify that the pallet itself doesn't look damaged so the probability of a significant number of other tiles being damages will be likely be low.

Thanks.

On Wed, Apr 19, 2017 at 12:54 PM, Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)> wrote:

Lawrence, Nishith

Below is what Wausau Tile replied regarding the broken tiles situation.  
Please advise whether this will work.

Thank you

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**From:** Trish Neumann [mailto:[Tneumann@wausautile.com](mailto:Tneumann@wausautile.com)]  
**Sent:** Wednesday, April 19, 2017 6:56 AM  
**To:** Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>; Paul Hantz <[Phantz@wausautile.com](mailto:Phantz@wausautile.com)>  
**Cc:** 'Rena Leddy' <[rena@fashiondistrict.org](mailto:rena@fashiondistrict.org)>; 'Jasmine Ramos' <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>  
**Subject:** RE: Wausau Tiles: Delivery Confirmation

We sent out an extra 13 pieces to you at the time of shipping. You were only charged for 90 pieces (360 sq ft). So the 3 broken pieces we will not replace, you will however have 10 extra pieces to do with any way you see fit. If you have any other questions please contact me.  
Thanks,

**Trish A. Smith**

*Sales Representative*

**Wausau Tile Inc**

PO Box 1520 Wausau, WI 54402-1520

E-mail: [tneumann@wausautile.com](mailto:tneumann@wausautile.com)

Direct: [715-241-0361](tel:715-241-0361)

Fax: [715-359-7456](tel:715-359-7456)



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**From:** Jose Gonzalez [mailto:[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)]  
**Sent:** Tuesday, April 18, 2017 5:45 PM  
**To:** Trish Neumann <[Tneumann@wausautile.com](mailto:Tneumann@wausautile.com)>; Paul Hantz <[Phantz@wausautile.com](mailto:Phantz@wausautile.com)>  
**Cc:** 'Rena Leddy' <[rena@fashiondistrict.org](mailto:rena@fashiondistrict.org)>; 'Jasmine Ramos' <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>

**Subject:** RE: Wausau Tiles: Delivery Confirmation

Trish

The City Yard tell us that they have 6 pallets with 15 pavers and 1 pallet with 13 pavers

We asked the City Yard whether they could check all pallets for other “unseen” damaged pavers.

This is what the City replied:

“It will be difficult to assess the underneath tiles that are bound together on a pallet. By opening up the pallet, we expose other tiles to future damage since the work will not be done for at least a few months yet. It would be unwise to open up the pallet so far in advance of actual construction.”

Given this situation, would you be able to ship additional pavers or another pallet at no charge?

Jose Gonzalez  
Finance Manager  
LA Fashion District BID  
Tel [213 488-1153 ext. 711](tel:2134881153)  
Fax [213 488-5159](tel:2134885159)  
Email: [jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)

---

**From:** Trish Neumann [<mailto:Tneumann@wausautile.com>]  
**Sent:** Monday, April 17, 2017 12:49 PM  
**To:** Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>; Paul Hantz <[Phantz@wausautile.com](mailto:Phantz@wausautile.com)>  
**Cc:** Rena Leddy <[rena@fashiondistrict.org](mailto:rena@fashiondistrict.org)>; Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>  
**Subject:** RE: Wausau Tiles: Delivery Confirmation

Can you tell me how many pavers are on each pallet including the 3 cracked ones?  
Thanks,

**Trish A. Smith**  
*Sales Representative*  
**Wausau Tile Inc**  
PO Box 1520 Wausau, WI 54402-1520  
E-mail: [tneumann@wausautile.com](mailto:tneumann@wausautile.com)

Direct: [715-241-0361](tel:7152410361)  
Fax: [715-359-7456](tel:7153597456)



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**From:** Jose Gonzalez [<mailto:jose@fashiondistrict.org>]  
**Sent:** Wednesday, April 12, 2017 1:48 PM  
**To:** Paul Hantz <[Phantz@wausautile.com](mailto:Phantz@wausautile.com)>  
**Cc:** Trish Neumann <[Tneumann@wausautile.com](mailto:Tneumann@wausautile.com)>; Rena Leddy <[rena@fashiondistrict.org](mailto:rena@fashiondistrict.org)>; Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>  
**Subject:** RE: Wausau Tiles: Delivery Confirmation

Thank you Paul

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**From:** Paul Hantz [<mailto:Phantz@wausautile.com>]  
**Sent:** Wednesday, April 12, 2017 11:47 AM  
**To:** Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>  
**Cc:** Trish Neumann <[Tneumann@wausautile.com](mailto:Tneumann@wausautile.com)>  
**Subject:** RE: Wausau Tiles: Delivery Confirmation

Hi Jose

Thank you for the Email. This is what we needed. We will get working on the new pcs. Trish Smith will be working on this and can update you on when they will approximately get finished.

Thank You

**Paul Hantz**

*Paving Project Manager*

Tectura Designs

Wausau Tile Inc. Brand

PO Box 1520 Wausau, WI 54402-1520

Phone: [800-388-8728 ext 337](tel:800-388-8728)

Fax: [715-359-7456](tel:715-359-7456)

email: [phantz@wausautile.com](mailto:phantz@wausautile.com)

HOURS OF OPERATION 7:30 am - 4:00 pm Central Time Zone



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**From:** Jose Gonzalez [<mailto:jose@fashiondistrict.org>]

**Sent:** Wednesday, April 12, 2017 1:43 PM

**To:** Paul Hantz <[Phantz@wausautile.com](mailto:Phantz@wausautile.com)>

**Cc:** Rena Leddy <[rena@fashiondistrict.org](mailto:rena@fashiondistrict.org)>; Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>

**Subject:** Wausau Tiles: Delivery Confirmation

Hi Paul

Per our conversation attached are the delivery documents where the 3 broken tiles were noted.

Please let us know whether you will be able to replace these 3 broken tiles.

Thank you

Jose Gonzalez

Finance Manager

LA Fashion District BID

Tel [213 488-1153](tel:213-488-1153) ext. 711

Fax [213 488-5159](tel:213-488-5159)

Email: [jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)

**From:** Nishith Dhandha [<mailto:nishith.dhandha@lacity.org>]

**Sent:** Wednesday, April 12, 2017 11:30 AM

**To:** Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>

**Cc:** Lawrence Lin <[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)>; Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>; Joseph Gallegos <[joseph.gallegos@lacity.org](mailto:joseph.gallegos@lacity.org)>

**Subject:** Re: Wasau Tiles: Delivery Confirmation

Jasmine,

Attached are the purchase orders for the pavers signed by BSS at time of delivery acceptance, stating the number and condition of the order.

Thanks.

On Tue, Apr 11, 2017 at 11:05 AM, <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)> wrote:

**Do you know how many tiles were broken upon delivery?**

Jasmine Ramos  
Project Manager  
LA Fashion District BID  
110 E 9<sup>th</sup> St, Suite A1175  
[213-488-1153 ext. 713](tel:213-488-1153)

**From:** Lawrence Lin [mailto:[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)]

**Sent:** Tuesday, April 11, 2017 11:02 AM

**To:** Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>

**Cc:** Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>; Nishith Dhandha  
<[nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)>; Joseph Gallegos <[joseph.gallegos@lacity.org](mailto:joseph.gallegos@lacity.org)>

**Subject:** Re: Wasau Tiles: Delivery Confirmation

Hello Jasmine and Jose,

Our crews confirmed that the tiles were delivered to our yard yesterday 4/10. However, three tiles were already broken at the time of arrival. Could you pass this information to the vendor before/during the payment process so that we can have replacement for the tiles?

Thanks,

**Lawrence Lin**  
Civil Engineering Associate  
Bureau of Street Services  
Engineering Division  
1149 S Broadway, 4th Floor  
Los Angeles, CA 90015  
Office: [\(213\) 847-4228](tel:213-847-4228)  
Email: [lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)

On Thu, Apr 6, 2017 at 2:03 PM, Lawrence Lin <[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)> wrote:

Hi Jasmine,

Thanks for your offer! At this moment, we are trying to coordinate with the delivery company to have the tiles delivered. I think we are good right now. If we need your assistance in the future, I will let you know.

Thank you,

**Lawrence Lin**

Civil Engineering Associate

Bureau of Street Services

Engineering Division

1149 S Broadway, 4th Floor

Los Angeles, CA 90015

Office: [\(213\) 847-4228](tel:(213)847-4228)

Email: [lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)

On Thu, Apr 6, 2017 at 1:53 PM, <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)> wrote:

Let me know if you need any assistance with setting up a delivery appointment, I know the company has been difficult to get in contact with.

Jasmine Ramos

Project Manager

LA Fashion District BID

110 E 9<sup>th</sup> St, Suite A1175

[213-488-1153 ext. 713](tel:213-488-1153)

**From:** Lawrence Lin [mailto:[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)]

**Sent:** Thursday, April 06, 2017 1:49 PM

**To:** Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>

**Cc:** Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>; Nishith Dhandha <[nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)>; Joseph Gallegos <[joseph.gallegos@lacity.org](mailto:joseph.gallegos@lacity.org)>

**Subject:** Re: Wasau Tiles: Delivery Confirmation

Hi Jose,

We haven't received the tiles yet. Our foreman is still waiting for phone call for delivery appointment. I will let you know once we receive it.

Thank you,

**Lawrence Lin**

Civil Engineering Associate

Bureau of Street Services

Engineering Division

1149 S Broadway, 4th Floor

Los Angeles, CA 90015

Office: [\(213\) 847-4228](tel:(213)847-4228)

Email: [lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)

On Thu, Apr 6, 2017 at 1:20 PM, Jose Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)> wrote:

Hi Lawrence: Is there an update on this?

---

**From:** [jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org) [mailto:[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)]  
**Sent:** Wednesday, March 22, 2017 10:41 AM  
**To:** 'Lawrence Lin' <[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)>  
**Cc:** 'Jose A. Gonzalez' <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>; 'Nishith Dhandha' <[nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)>; 'Joseph Gallegos' <[joseph.gallegos@lacity.org](mailto:joseph.gallegos@lacity.org)>  
**Subject:** RE: Wasau Tiles: Delivery Confirmation

Great. Thank you, Lawrence.

Jasmine Ramos  
Project Manager  
LA Fashion District BID  
110 E 9<sup>th</sup> St, Suite A1175  
[213-488-1153 ext. 713](tel:213-488-1153)

**From:** Lawrence Lin [mailto:[lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)]  
**Sent:** Wednesday, March 22, 2017 10:21 AM  
**To:** Jasmine Ramos <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)>  
**Cc:** Jose A. Gonzalez <[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)>; Nishith Dhandha <[nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)>; Joseph Gallegos <[joseph.gallegos@lacity.org](mailto:joseph.gallegos@lacity.org)>  
**Subject:** Re: Wasau Tiles: Delivery Confirmation

Good morning Jasmine,

Our foreman Joseph Gallegos said he received a voice message from the carrier company attempted to setup a delivery appointment, but he hasn't received another call yet. He is still waiting for the call to setup the delivery appointment. Once he confirms that the tiles are received in our yard, I will let you know immediately.

Thanks,

**Lawrence Lin**  
Civil Engineering Associate  
Bureau of Street Services  
Engineering Division  
1149 S Broadway, 4th Floor  
Los Angeles, CA 90015  
Office: [\(213\) 847-4228](tel:213-847-4228)  
Email: [lawrence.lin@lacity.org](mailto:lawrence.lin@lacity.org)

On Wed, Mar 22, 2017 at 10:14 AM, <[jasmine@fashiondistrict.org](mailto:jasmine@fashiondistrict.org)> wrote:

Good Morning Lawrence

I hope this email finds you well. Could you please confirm whether the Wasau Tiles Deliver has arrived? I've included our Finance Manager who will submit payment upon confirmation.



Thank you,  
Jasmine Ramos  
Project Manager  
LA Fashion District BID  
110 E 9<sup>th</sup> St, Suite A1175  
[213-488-1153 ext. 713](tel:213-488-1153)

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Nishith Dhandha  
Engineering Division | Landscape Architect  
Bureau of Street Services | Department of Public Works  
1149 South Broadway, 4th Floor  
Los Angeles, CA 90015  
O: [\(213\) 847.0974](tel:213-847-0974) | E: [nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)



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Nishith Dhandha  
Engineering Division | Landscape Architect  
Bureau of Street Services | Department of Public Works  
1149 South Broadway, 4th Floor  
Los Angeles, CA 90015  
O: [\(213\) 847.0974](tel:213-847-0974) | E: [nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)



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Nishith Dhandha  
Engineering Division | Landscape Architect  
Bureau of Street Services | Department of Public Works  
1149 South Broadway, 4th Floor  
Los Angeles, CA 90015  
O: (213) 847.0974 | E: [nishith.dhandha@lacity.org](mailto:nishith.dhandha@lacity.org)

	
	